

- **Why is Swanson collecting customer identification information?** Like other financial-related companies, Swanson is required to comply with customer identification requirements under the federal Bank Secrecy Act, U.S. Treasury Department/Financial Crimes Enforcement Network regulations, and U.S. Office of Foreign Assets Control sanctions regulations. Swanson is committed to complying with these laws, to assist U.S. law enforcement in preventing money laundering, terrorist activity and other criminal activity through the U.S. payment system.
- **How will this information be collected at CobraCashier kiosks?** Individuals providing funds will swipe their driver's license, state-issued identification card or military ID through a card reader, which will collect name, address and date of birth from the magnetic stripe/bar code.
- **What will Swanson do with this information?** The information collected will be used solely to comply with applicable law. Swanson will not use this information for any other purpose.
- **How long will Swanson retain this information?** Swanson is required by federal law to retain the customer identifying information and related transaction information for at least five years.
- **What identification will be accepted?** All North American (U.S. and Canadian) driver's licenses, state/province-issued identification cards, and military IDs (CAC cards and retired).
- **What if an individual does not have a driver's license, state-issued identification card or military ID card (or does not have one with a magnetic stripe/bar code)?**  
Unfortunately the individual will not be able to make a deposit at the kiosk. They still can utilize our partner network to make deposits. Online: [GovPayNow.com](https://www.govpaynow.com) or by Phone: 1-888-277-3535.